

Staying Safe on the Hard Shoulder

It is recommended that you:

- Move your vehicle as far to the left as possible (minding loose stone and soft verges).
- Put your hazard lights on.
- Exit the vehicle from the non-traffic side if possible.

Re-joining the Motorway

If/when your vehicle is repaired, return to the motorway by using the hardshoulder to accelerate, then merge with traffic in lane one, once you have reached a safe speed.

M6toll
A better way around



Waiting for Assistance

- The safest place for you to wait is behind the safety barrier, or on the embankment facing oncoming traffic.
- If at any time, you feel uncomfortable and/or unsafe, call the M6toll Control Room (overleaf) and an M6toll Incident Support Unit will be dispatched to your location.
- Please leave animals in your vehicle for their safety.



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If you have found yourself on the M6toll hardshoulder in an emergency, please call the M6toll Control Room. The Control Room team will provide help and support in getting a recovery technician to your location and monitoring your welfare.

You should already have been provided with basic welfare supplies by our specialist Incident Support Unit and had three cones placed behind you. These will help make you more visible to other motorists. Our 24/7 Control Room will be constantly monitoring your welfare and safety through camera's and/or via the telephone.

Please read overleaf for hardshoulder safety advice.

M6toll Control Room 01543 267071

This is a priority number only to be used as directed above.

For further information email
customer.services@m6toll.co.uk

Location:

You were assisted by:

